



Date: 03-13-2020

ATTENTION VISITOR:

During your visit, it is extremely important that you follow proper hand hygiene protocols at all times. In addition, we ask that you limit the touching of surfaces throughout our facility. Attached you will find guidance and instructions on proper hand hygiene and the use of personal protective equipment while in our facility. In addition to these instructions, we also ask that you adhere to the following guidance:

- You will be screened for signs and symptoms of COVID-19. Should you have any symptoms or unable to demonstrate proper use of infection control techniques, you will be restricted from entry into the facility.
- You will be required to wear a face mask at all times.
- Refrain from physical contact while in the facility. For example, practice social distances with no handshaking or hugging, and remaining six feet apart.

Once you leave our facility, we ask that you monitor for signs and symptoms of respiratory infection for at least 14 days. If symptoms occur, we advise you to self-isolate at home and contact your healthcare provider. We also ask that you immediately notify the facility of the date you visited. Thank you for understanding our precautions to keep our residents and staff safe during these times.

Please find our contact information below:

TruCare Living Centers - Palestine
info@tlc-palestine.com
(903) 723-2592