



Date: 06-02-2020

Dear Residents and Families:

We'd like to take a moment to recap the information given to you during a previous phone conversation with one of our representatives.

We have not had any staff test positive for COVID at this time; however, we received notification that we have one COVID-positive resident with no symptoms. A false positive is possible, so we are following up to ensure the results are accurate. Because of the positive results, we have moved patient rooms to increase isolation.

Our facility has worked very hard to keep residents and staff safe during this time, and we will continue by:

- Diligently assessing residents every shift for signs and symptoms
- Screening every staff member at the beginning of every shift
- Following CDC guidance and working closely with the local Department of Health

Our community support and staff are taking this diagnosis very seriously. Please check our website at [www.tlc-palestine.com/covid-19-updates](http://www.tlc-palestine.com/covid-19-updates) every Monday for an update.

Please continue to schedule Facetime visitation with your loved one. They would love to be able to connect with you. Also, feel free to call your Administrator or Director of Nursing if you have any questions, concerns or ideas. We are spending all day, every day, working to keep you and your family safe.

Wanda Lambright, Administrator  
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